

FAQs

What are the camp hours?

Drop-Off is 7:30a - 9:00a (call / text if later), Main Activities are 9:00a - 4:00p, Pick-Up is 4:00-5:30pm (call / text if later)

Is there a late pick-up option?

Yes, camp officially closes at 5:30pm but the camp room will be open and supervised until 6pm for emergencies. (Please contact our staff in case of a late pickup)

What is the cost for additional children?

Due to the popularity of our camp, each camp spot costs the same.

Is there a discount for signing up early?

Yes. Early Bird Special is \$250/wk when purchased before April 1st!

Standard Registration is \$275/wk when purchased before June 1st.

Late Registration is \$300/wk June 1st and beyond.

What is the refund policy?

If you cancel with 21 days or more notice from the first day of the week you are cancelling, there is a full refund with a 15% cancellation fee, or we can keep 100% of the amount paid on file as a store credit for future use up to one year.

If you cancel with less than 21 days notice, there is No Refund, but a 100% store credit will be given for future use.

If you cancel with less than 7 days notice, there is No Refund, but a 50% store credit will be given for future use.

If you cancel the same week as camp, no refund/credit will be given.

No refunds for missed days or partially missed weeks. No refunds in the case of weather emergencies as those are out of our control. Exceptions will be made for campers with medical reasons or families who are moving.

*Canceling camp weeks are challenging to our administration staff managing the wait lists with changes families make. Please choose the camp weeks you can commit to for the summer, or accept the store credit options for the changes.

Will the campers be taking field trips?

Yes! Weekly field trips to local parks & splashpad are included! Infinity is purposely located within walking distance to local parks & the splash pad! (Any additional field trips will have advanced notice details and extra fees)

Can my child bring cell phone or other electronics to camp?

With fun filled days of activities & exploration, **screens from home are not allowed.**

If it's necessary for a child to have a phone or tablet at camp for transition purposes, it will be kept with staff for safe keeping until pick-up. In the instance that a camper would need to contact a parent or guardian, they are welcome to use the Infinity office phone. If you need to contact your child during the day, you can call the school at (608) 839-4025 or the number(s) on the Counselor Info Card at any time for any reason. (Counselor Info Cards found in the Camp Room)

The only screens used at camp are relaxing screensavers during reading times, and the NEX Playground Game Cube provided by Infinity staff only on bad weather days. (The NEX Playground is a motion-censored active-play system for interactive physical games that requires a screen)

Are sunscreen and bug spray provided?

No. We ask that you bring your own sunscreen/bug spray that can be kept in your camper's bin for the duration of their time at camp. We will remind kids to apply and help them when needed, but it will be your responsibility they bring these supplies to camp.